

# Key Updates SAP SuccessFactors 2H Release

10.22.2024

## Agenda



**Executive Introduction** with Kevin Chase, CEO



Employee Central with Hugh White



**EC Benefits** with Hugh White



**Employee Central Time**with Hugh White & Naveen Ramba



**Recruiting** with Gary Fanucci



**Onboarding** with Luky Lee



**Compensation** with Steve Heyer



**Performance & Goals** with Jessica Dimaano



Succession & Development

with Diane Caruso





## **Meet the Team**





**Kevin Chase CEO & President** Dallas, Texas



Tampa, Florida



**Luky Lee** Principal Consultant Dallas, Texas



Jessica Dimaano **Functional Testing Lead** Tacoma, Washington



**Troy Duncan** Senior Consultant Dallas, Texas



**Hugh White** Practice Leader Employee Central & Solution Expert Tampa, Florida



**Gary Fanucci** Principal Consultant Dallas, Texas



**Steve Heyer** Principal Consultant -Compensation & Variable Pay Redmond, Oregon



**Diane Caruso** Senior Practice Lead - Talent, Recruiting, & OCM Orlando, Florida



**Allison Shelton** VP, Products and Managed Services Dallas, Texas





## **About AspireHR**











#### **About AspireHR**

Since 1997, we've helped businesses digitally transform with innovative HCM software and services that simplify processes and deliver amazing employee experiences.

- **700+** HCM Projects Globally
- **300+** Corporate Clients
- 185+ Countries Served
- **85+** AMS/BPO Support Clients
- 25+ Years Serving HR Industry



**Our Software** 

& Services







aws







& Preconfigured

Solutions

for SAP SuccessFactors & Workforce Software **Proprietary** Software



AspireHR Benefits™ Payroll LaunchSuite™ AspireHR SmartData™

**Managed Services AMS/BPO & Support** 



for SAP SuccessFactors and Workforce Software



## 2H 2024 Release Highlights

OSP employees first

## **Employee Central**



Enhancements for Employee Central

#### **Enhancements in the New Release**

**New People Profile** – Categories and Summary Cards (Customer Configured)

- Personal, Job and Compensation Information Categories that are organized by Cards
- Time Management, Information, Time Sheet Summary, Upcoming Time Off and Account Balances
- NOTE: Edit/History option is available from New People Profile, however navigation is to legacy People Profile at this time

#### **Al Generated Insights into Compensation** (Customer Configured)

- Compensation History including Base Salary, One-Time Payments and Positions within Existing Ranges
- Job Progression, Tenure, Promotions, Role Changes
- Pay Band Position
- NOTE: Al Insights will not provide or suggest Employee changes

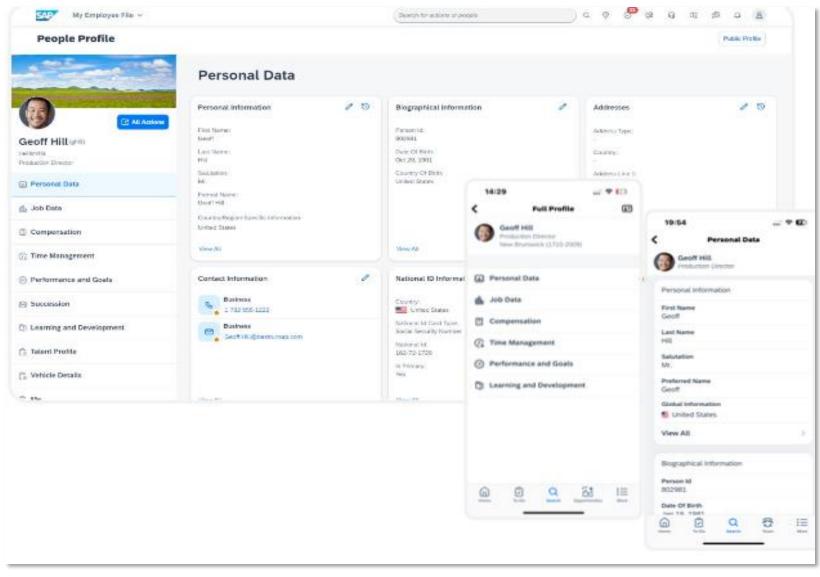
#### **Support Digital Signatures in Document Generation via DocuSign** (Customer Configured)

#### **Pending Workflows page replaces Pending Requests**

Optimize user experience by providing access to Employee/Position Information, Links to Requests awaiting Approval

## **Employee Central - New People Profile**





## **Employee Central Benefits**



Enhancements for Employee Central Global Benefits

#### **Enhancements in the New Release**

**Employee Benefits Overview replaces current Overview (Customer Configured)** 

- Including Benefit Actions such as Open Enrollment, Report Life Event, Manage Family Members and Beneficiaries and Print Benefits Statement
- Benefit Summary, Enrolled Benefits and Benefits to Enroll In
- Help and Resources related to Benefit Offerings

**Benefit Enrollment Task from Home Page and Module Picker** (Customer Configured)

Waive Benefit (Opt Out) at the Benefit Level before enrollment (Automatically On)

Support Benefits with different Currencies, impacts "Your Cost" section and displays the different currencies (Automatically On)

#### **Administration**

- User Permission granularity, View Benefits, Enroll/Edit Benefits and Claims
- Access Benefits Master Data job from Scheduled Job Manager, previously only available in Benefits Admin
- Insurance and Pension related fields on Benefits Object Deprecated May 2025, impacts API's and Reports.

## **Employee Central Benefits – Benefits Overview**



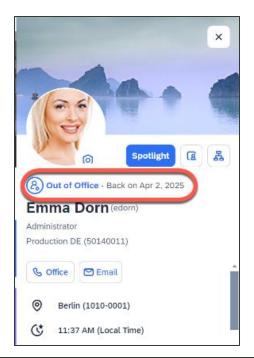
Benefits Overview				
Hello, Geoff Hill  Manage bornefits for you and your dependents with ease			2	
Benefit Actions				
Change Your 2024 Benefit Selections  Date in 7 days  Enrolled	Enroll in 2025 O Due in 17 days Pending Submission	Report a Life Event		Manage Family Members
View Benefits Statement				
Benefits Summary				
Enrolled Benefits (2 of 2)  Health Savings Account  Description Energy Sep 11, 2004	Current Upcoming	Benefits Available To Enroll  Identity Theft and Fraud Protection		
Etheolys From: Sep 11, 2004     Houlth Care Insurance     Etheolys From: Sep 11, 2004	3	Pet Insurance     insurance     insurance	95 days remaining 98 days remaining	
		Critical illness insurance insurance     Insurance	55 days remaining	
Viscor AE		Accidental insurance insurance     Insurance     View All	(49 days remaining)	
Help and Resources				
Important Links (4 of 9)				
Important Links (4 of 9) Insurance Policy	(8)			
	15			

## **Employee Central Time**

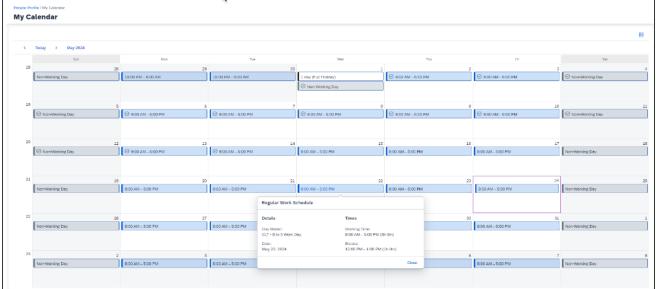
#### Time off

 Enhancements to Out of Office Indicator on the Latest People Profile and Org Chart.

 My Calendar UI as Employee Self-Service.





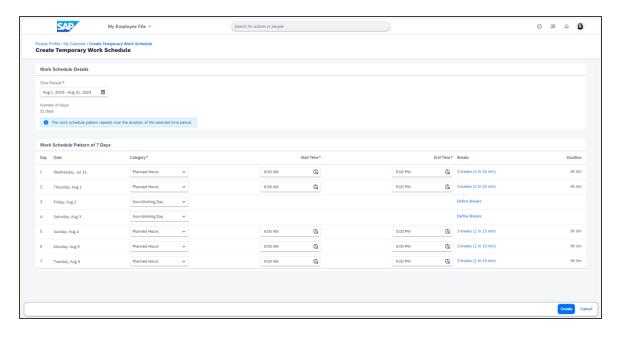


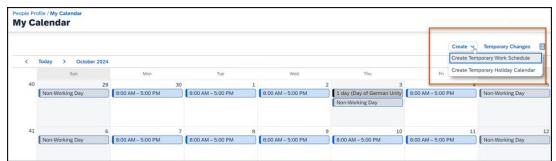
#### Time Sheet / Time Tracking



 Create Temporary Work Schedule Employee Self-Service UI.

Temporary Holiday Calendar

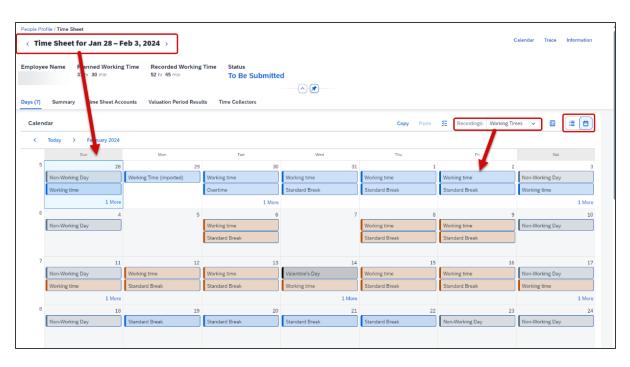


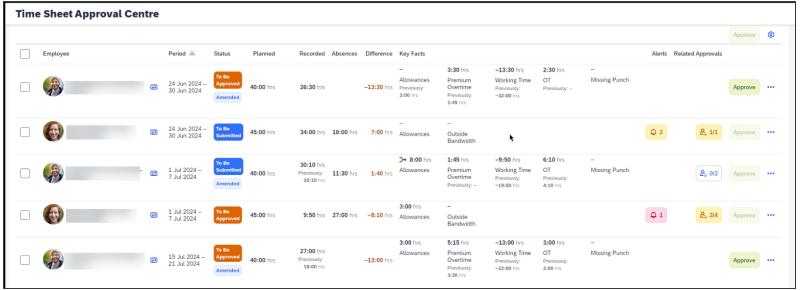


 Monthly Time Sheets and Calendar View in Time Sheet UI (Universal Feature).

 Time Sheet Approval Center is Generally Available.

 Business Rules in Time Valuation (General Availability) - Decision by and Calculation by.







## Recruiting



Enhancements for Recruiting Management and Recruiting Marketing

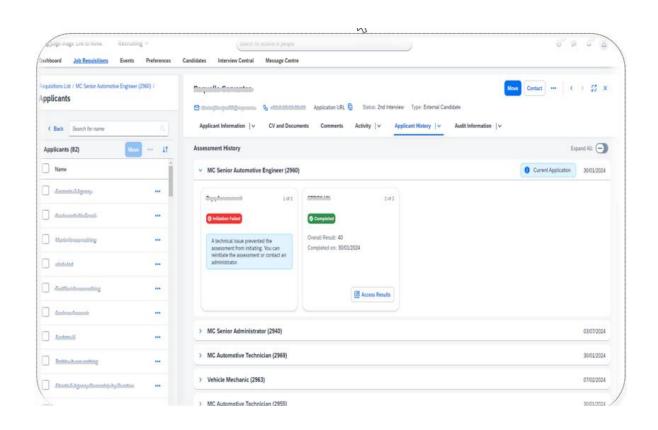
#### **Enhancements in the New Release**

#### **Applicant Workbench Enhancements**

- Historical assessment results and screening question view
- Enhanced document download capacity
- Onboarding initiation status and action summary (enhanced view) w/applicant eligibility feature

#### **Single Sender E-mail Notifications**

- All e-mails now honor the customized single sender configuration
- Improved e-mail security and enforced verification for e-mails sent through recruiting



## Recruiting



Enhancements for Recruiting Management and Recruiting Marketing

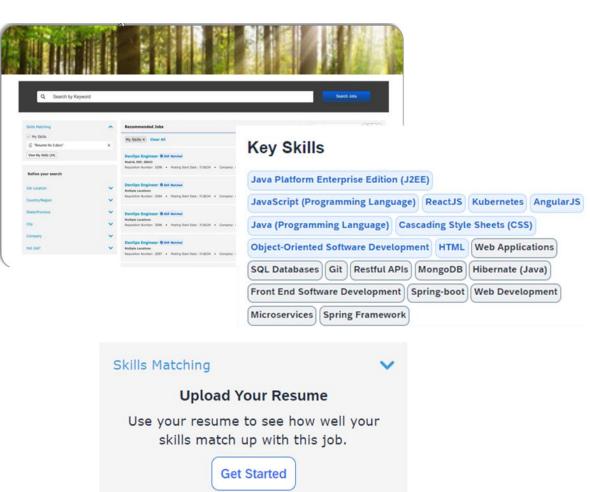
#### **Enhancements in the New Release**

## Al Assisted Skills Matching for Recruiting Users

- Recruiting users can identify skills within the job requisition to be used to automatically screen/filter candidates
- Ability to easily generate reports on candidates/applicants' skills

## Al assisted Enhanced Job Search Experience - Candidate Facing job Recommendations

- Candidate can upload their resume directly on the career site and receive job recommendations based on Al skills match
- Skills Cloud feature now built into the Job Layout page with in RMK



## Recruiting

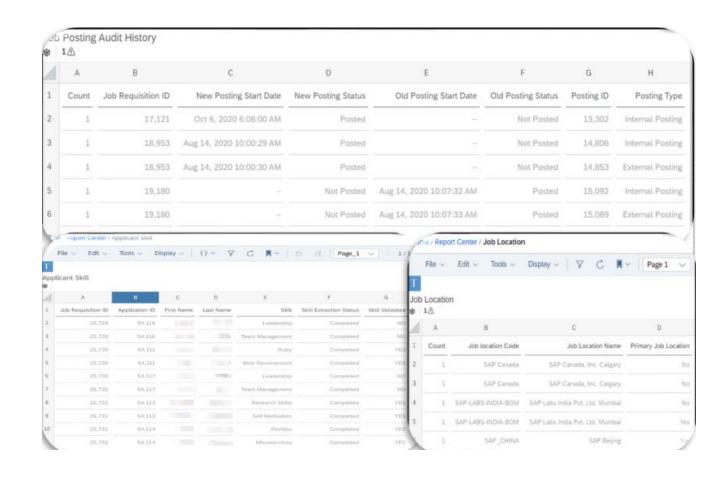


Enhancements for Recruiting Management and Recruiting Marketing

#### **Enhancements in the New Release**

#### **People Analytics Reporting Improvements**

- Ability to create story reports for recruiting audit tables
  - ✓ Candidate Profile Audit Trail
  - ✓ Application History Audit Trail
  - ✓ Job Requisition Audit Trail
  - ✓ Job Posting Audit Trail
  - ✓ Job Requisition Approval Date
  - ✓ Candidate and Applicant Skills
  - ✓ Job Location In Requisition





**Enhancement for Onboarding** 

#### **Enhancements in the New Release**

#### **Enhancements to Onboarding Dashboard**

- Additional Filters: Location, Department and Division
- Additional Hire Type options: Rehire with New Employment, Rehire with Old Employment, Legal Entity Transfer, Concurrent Employment, Global Assignment

#### **New Compliance Forms**

- USA
  - California WTPA
  - New York LS58 WTPA
  - Voluntary Self-Identification of Veteran Status (VEVRAA)
  - Illinois' IL W-4 Spanish Form
- Canada
  - TD1-IN
- India
  - Form 11 (Employees' Provident Fund Organization)
  - Form 26(6) Joint Declaration of EPF Scheme

#### Ability to search new hires upon initiation of Onboarding in the People Search

#### **Onboarding Support for Concurrent Employment**

Initiate from SF Employee Central with start date of employment set in the future

**Enhancement for Onboarding** 

#### **Enhancements in the New Release**

#### **Enhancements to Process Variant Manager**

- Ability to split the New Hire Tasks into two separate blocks: Primary New Hire Tasks and Secondary New Hire Tasks
- Ability to configure Document Flow for New Hire Tasks step

Admin Center / Process Variant Manager
Default Offboarding Process

Review

Employee

Information

Participant reviews

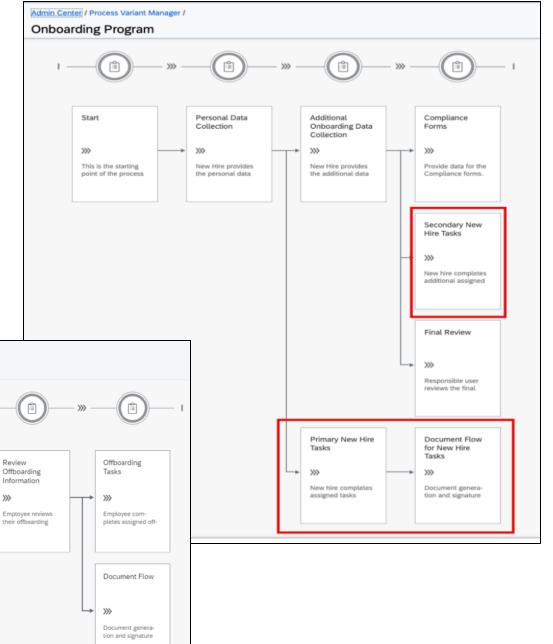
the employee data

Start

>>> This is the starting

point of the process

Ability to configure Offboarding Process Flow





**Enhancement for Onboarding** 

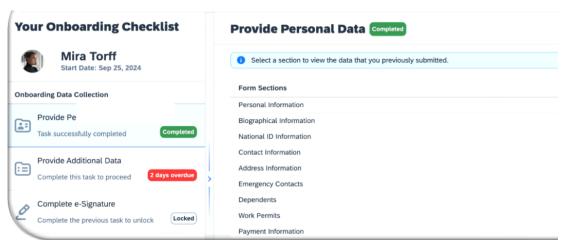
#### **Enhancements in the New Release**

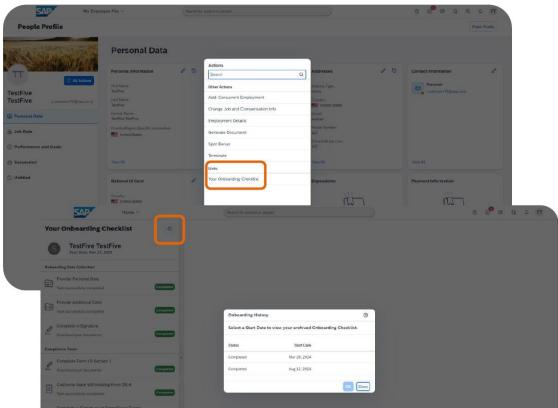
#### **Enhancements to New Hire Onboarding Journey**

- Display of avatar, name and hire date on the Your Onboarding Checklist page
- Ability for new hires to view personal data submitted post completion of the Provide Personal Data step

#### **Access to Past Onboarding Checklists**

 Allows employees to access and view all their historical Onboarding information and documents from the latest People Profile





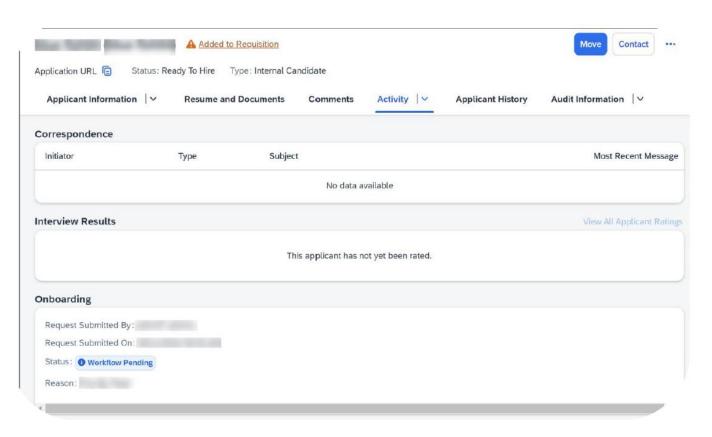


Enhancement for Onboarding

#### **Enhancements in the New Release**

#### Additional Enhancements to Internal Hire Process

- Supports workflows
  - Ability to trigger workflow upon initiating Onboarding from Recruiting
  - Ability to leverage existing workflow rules used in EC MSS data updates
- Supports cross-entity business rules
- Supports position updates rules
  - Position to Job Info Sync
  - Position follow-up activities
- Initiate internal hire process using the new Trigger Onboarding Process rule function, instead of the "Transfer" event rule



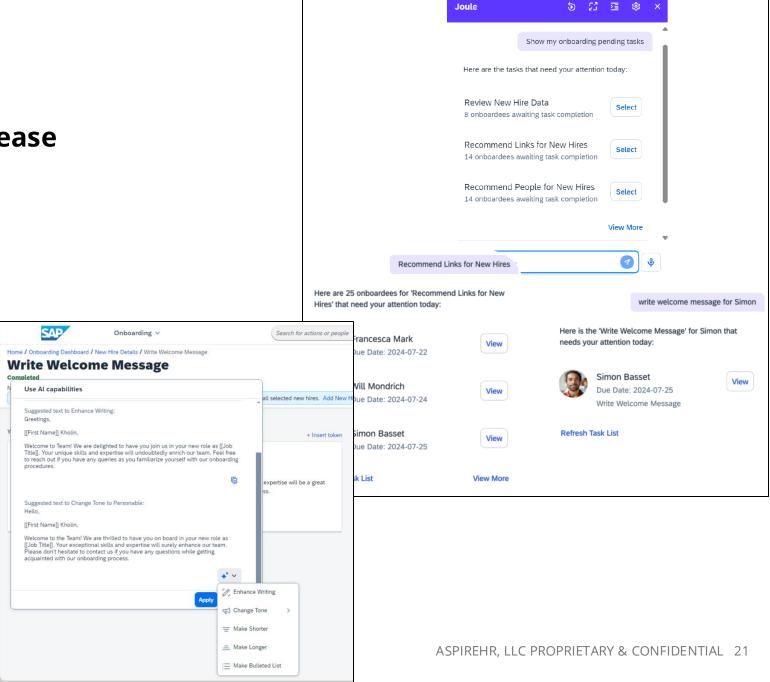
**Enhancement for Onboarding** 

#### **Enhancements in the New Release**

#### **Al-assisted Writing**

- Available in Welcome Message, Farewell Message, Buddy Messages and 30, 60, 90-Day Goals
- Change tone, make it shorter, make it longer or into a bulleted list.
   Translate into their local language.

#### **Onboarding Support for SAP Joule**



## Compensation



Enhancements for Compensation, Variable Pay, Total Compensation, Reward & Recognition

#### **Top 5 Enhancements in the New Release**

#### Standard statements are portable across instances

Export as XML to create a portable standard file that can be further edited in the Statement Editor

#### **Executive Review permission based on route map step**

Set permission in the template for each relevant permission role for each step

#### Approver of Reward and Recognition can change award amount

• Technical configuration required to enable in MDF object and in workflow

#### **Export from Executive Review based on Columns selected**

Salary tab file includes only the data that was selected to view

#### Refresh Employee History by employee

Provides another option to refresh only selected employee data

#### Miscellaneous goodies

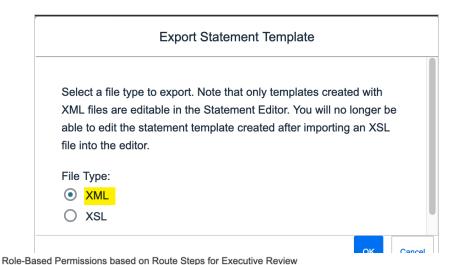
- Open Instructions panel or open Budget panel by default when opening worksheet
- Localization of conditions for fields and sections in the Statement Editor
- Enhancements to the latest My Forms page

## Compensation

**Manage Role-Based Permissions** 



#### Screenshots of the new enhancements



modify the Route Map Step ID, the configured permissions no longer apply to the existing worksheets for the modified route step.

Show/Hide Columns Sections **Columns** Employee Information (8) Select All Current Pay Information (10) ✓ Job Title Rating (1) Country Guidelines (2) Merit (3) Person ID Adjustment (2) ✓ Job Level Promotion (3) ✓ Job Title (Code) Bonus Information (4) Legal Entity Final Salary (7) Budgeting Fields (5) ✓ Geo Zone Reporting Fields (8) Date of Hire/Rehire Publishing Fields (6) Import Associate History from Employee Central Use the import process to transfer employee information from Employee Central to this Varial If you modify the Route Map after configuring "Role-Based Permissions Based on Route Steps for Executive Review", then the configured permissions might not work as expected. For example, if you We recommend that you run Employee Central History Process in Full Import Mode if you have recommendation applies to both Global and Program-Level Eligibility rules. Running the proce Edit The last successful run for Employee Central History Processor Job was at: Mon Feb 19 14:4: Cancel Salary - Executive Salary - Planning Please choose appropriate settings for importing employee history records: Approval Completed ✓ Import only changed records ⊚ O By Last Run Date No Selection No Selection By Employee Name Upload File No Selection No Selection ✓ Do not Update Completed Forms Run Bonus Calculation & Update Launched Forms Read-Only Read-Only Process

## **Performance and Goals**



Enhancements for Performance and Goals Management

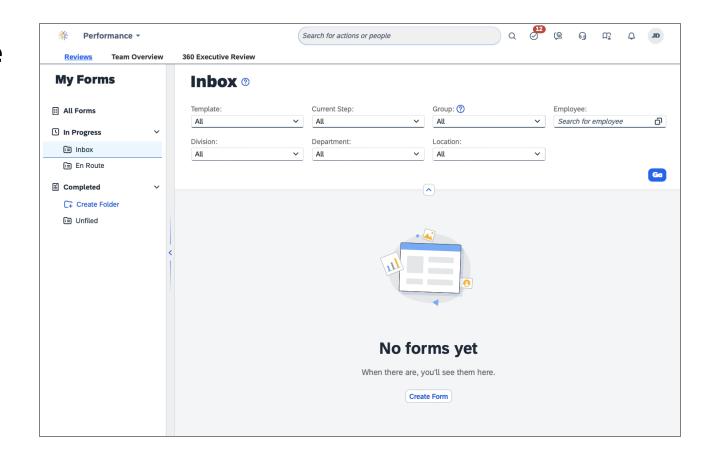
#### **Enhancements in the New Release**

**Delegation in Performance Forms** 

Al-Assisted Features in 360 Reviews

- Summary
- Comments
- Feedback

Latest Goals Universal Push: Late March 2025



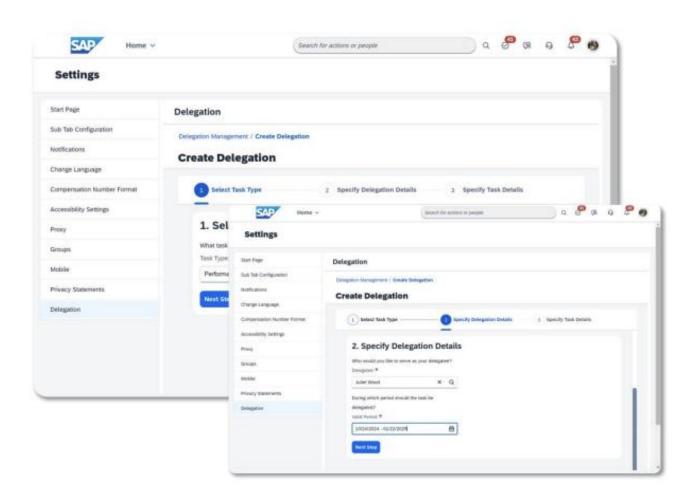
## **Performance and Goals**



Enhancements for Performance and Goals Management

#### **Delegation in Performance Forms**

- Allows managers to delegate others as appraisers in the performance form.
- Creates flexible manager self-service experience for appointing someone as a formal reviewer during a performance process.
- Support organizations that operate in fluid, high cross functional dynamic teams.



## **Performance and Goals**

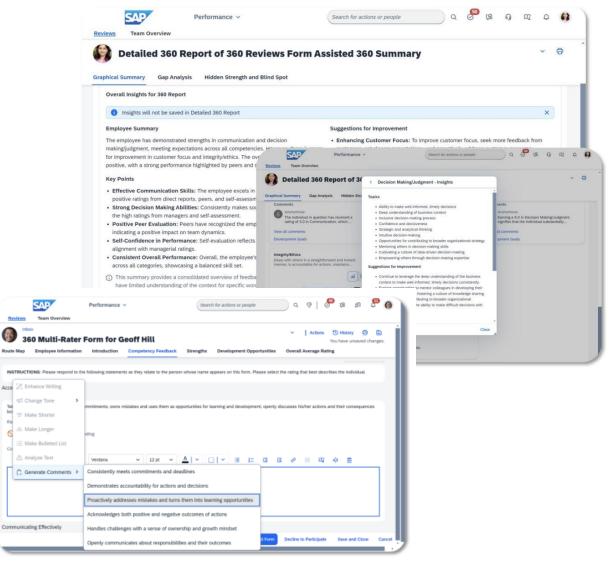
Enhancements for Performance and Goals Management

#### Al-Assisted Features in 360 Reviews

#### **Use generative AI to:**

- Summarize complex feedback.
- Generate comments based on ratings provided.
- Improve feedback by considering the provided ratings.





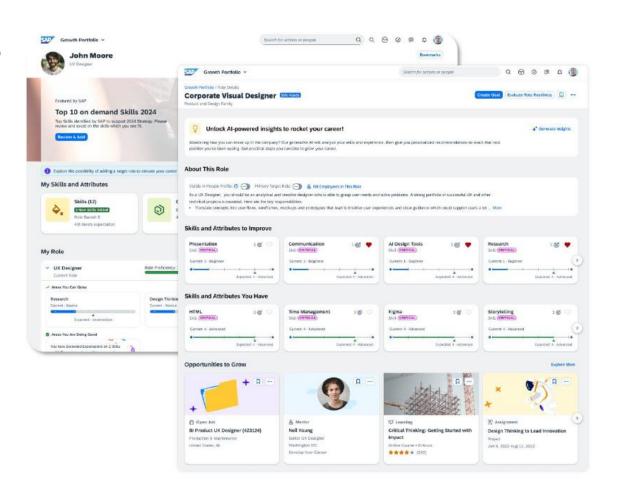
## Succession and Development



Enhancements for Succession and Development

#### **Career & Talent Development Experience**

- Easily understand what's expected, where you currently stand and get a clear path on where you want to be.
- Navigate your career with integrated guidance through the Growth Portfolio, Career Development and Opportunity Marketplace.
- Leverage AI to better understand aspired roles and get action-oriented development guidance.
- Discover tailored career paths and skillbased career role recommendations.



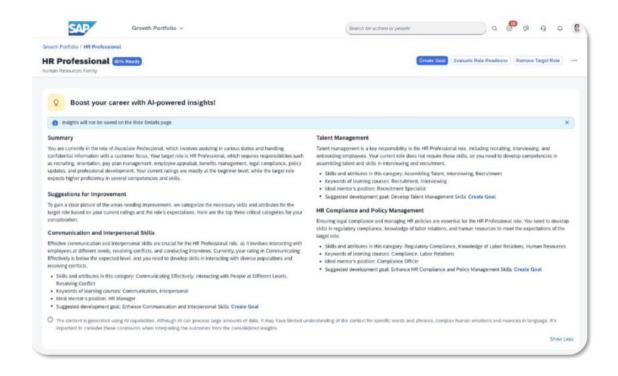
## Succession and Development



Enhancements for Succession and Development

#### **AI-Assisted Career Insights**

- Use AI to provide efficient employee development guidance for Target roles.
- Allows users to better understand their roles and set new targets with confidence.
- Action Oriented development guidance guides next steps and development goals.



## **Succession and Development**

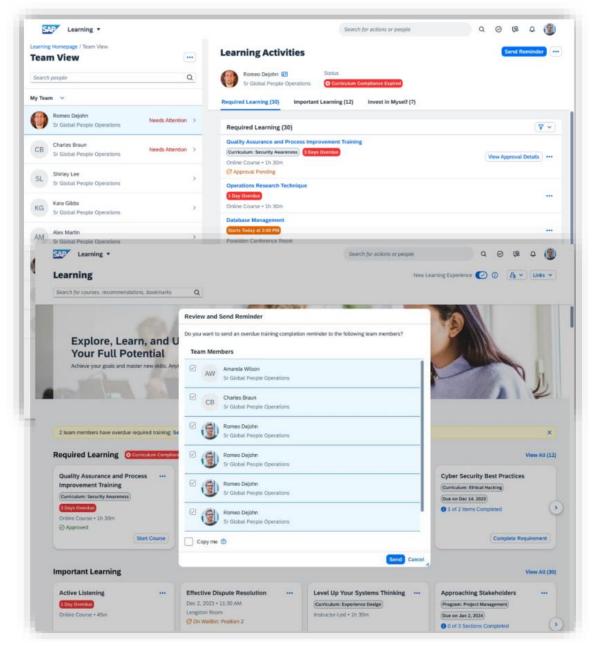


Enhancements for Succession and Development

- Succession planners can now add successors from the talent pool sections on the position card in the Succession Org Chart or the Position Tile view.
- In the Career Worksheet template, you can give more roles, such as manager and HR, permission to launch role readiness forms for an employee's target role.
- Mentoring administrators and program owners can remove mentors and mentees from inprogress open enrollment and unsupervised programs.
- With the integration of the MS Teams Integration, there are new cards for easier notifications.
  - Talent Pool Nominees review and approve pending nominations to a talent pool
  - Mentoring Request approve or decline mentoring requests sent by mentees

### **Refreshed Managers View**

- Streamlined Manager View
- New: Remind team members of overdue training
- Review and take some actions on the learning activities of subordinates
- Use bulk actions to assign and manage training for your team
- Access Employee's profile preview and spotlight





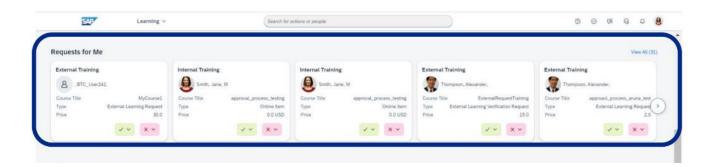


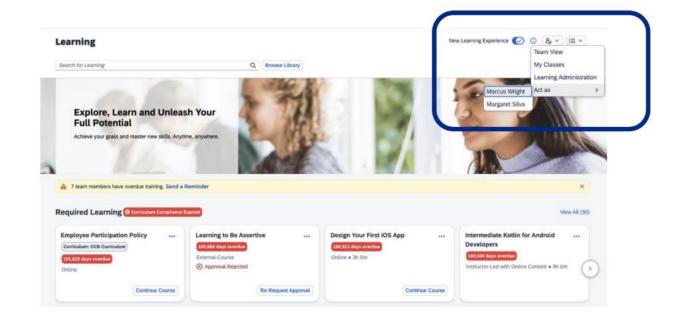
## **Approvals in Learning Home Page**

- Approvals can be done from Learning Home Page
- Consistent Interaction
- Flow consistent with Approval cards on universal home page

#### **Delegate Experience**

- If a user has been assigned as a delegate, then the user can act as the delegator from the new home page
- •Access delegator's new homepage based on permissions given by the delegator.
- Delegate will see message strip on all pages that they access in delegate mode to inform them that they are in delegate mode.
- They can return to their homepage by clicking 'Return to my Learning'





#### **Custom Pages**

- Simpler administration experience
- Expanded capabilities to create engaging experiences.
- Admins can pick up already created banners and custom cards.
- Banners will sit on the top with various sections/ swim lanes of custom cards below.



#### Learning Home Page / Knowledge Nexus

#### **Knowledge Nexus**

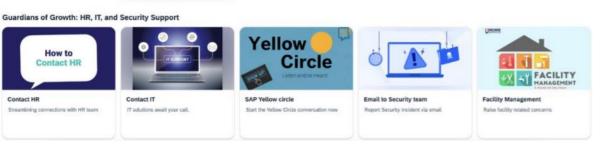


#### Enrich Your Mind: Explore Learning Platforms



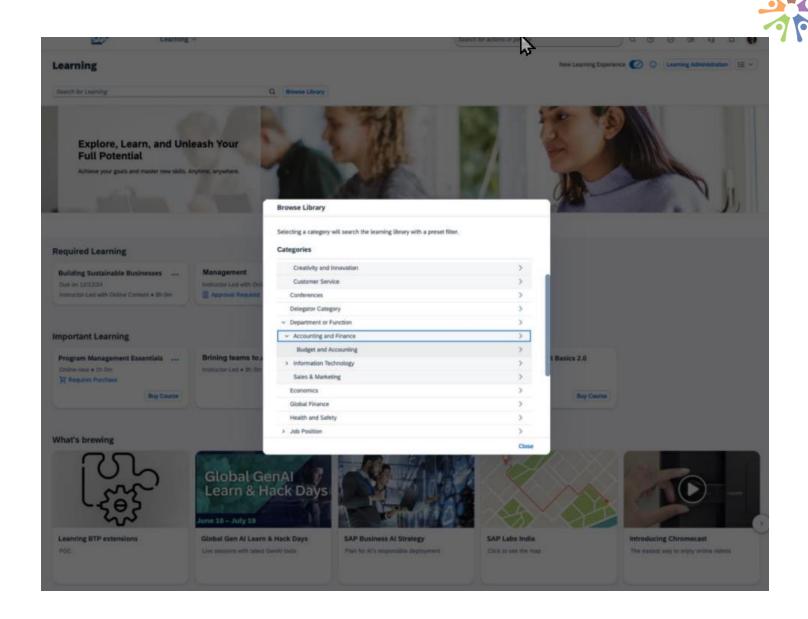
#### **Skills Nexus: Targeted Learning for Mastery**





## **Browse by Categories**

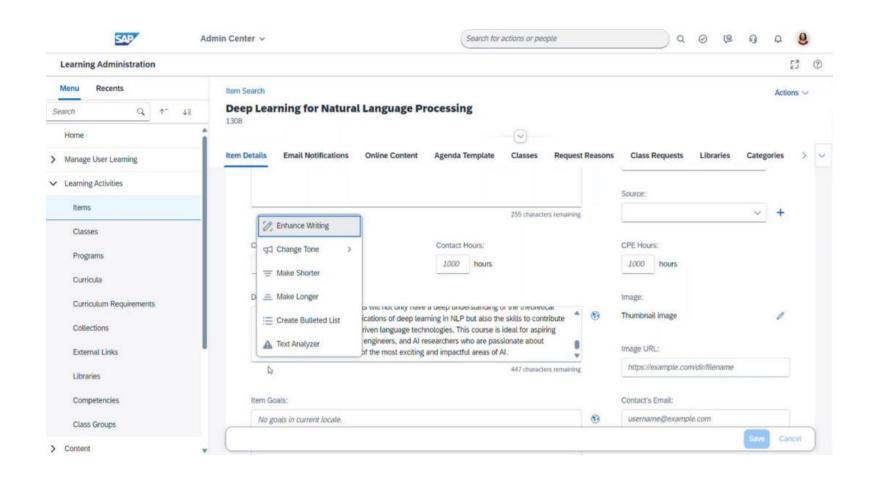
- Faster search using categories
- Discover learning without entering keywords





## **Generative Al: Versatile Writing Assistant**

- The Al-assisted writing tool uses generative AI capabilities to assist with writing tasks
- The interactive tool can be leveraged to enhance multiple aspects of writing such as clarity or conciseness
- In 2H 2024, the writing assistant will be available in the title & description fields for items, curricula, programs, collections, and quick guides

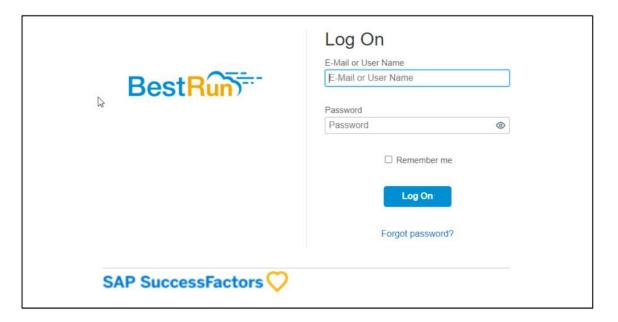




#### **User Learning Native Sign-In Deprecation**

- Native user authentication in SuccessFactors Learning and Integrated External Learner authentication in SuccessFactors Platform will be deleted in the next release. Learning-only users in a tenant that has not been migrated to SAP Cloud Identity Services will lose access on November 15, 2024.
- Migrate to SAP Cloud Identity Services Identity Authentication (IAS) which also allows for SSO and multi-factor authentication.









For additional detail or questions contact:

# **Allison Shelton** Vice President, Commercial Sales & Alliances ashelton@aspirehr.com contactus@aspirehr.com OSPITE hr employees first